

General terms and conditions Full Operational
Lease MHC MOBILITY

Registered office at 9051 GENT, Bijenstraat 4

Company number 0745.819.241

MHC MOBILITY

MHC Mobility B.V.
Bijenstraat 4, 9051 Gent (Sint-Denijs-Westrem)
+32 09 397 08 90 – info@mhcmobility.be - www.mhcmobility.be
IBAN KBC BE72 7340 4224 4216 - BTW BE0745.819.241

Article I. Formation of the lease contract

These general terms and conditions form an integral part of every lease contract.

MHC MOBILITY draws up a non-binding offer on the basis of the (vehicle) quotation provided by the customer (the lessee), on the basis of the kilometres estimated by the customer as accurately as possible on an annual basis and on the term.

Even if the quotation has been approved by the customer in a timely manner, the Lease Contract will only be finally established after a favourable decision by MHC MOBILITY. Every offer or quotation is transferred under the suspensive condition of:

- favourable solvency ratio and/or;
- positive credit decision and/or;
- the customer must establish the collateral imposed within the validity period of the quotation.

The customer acknowledges that the vehicle was specifically purchased by MHC MOBILITY at his instructions and that he is liable for all consequences of his free choice of the vehicle.

Article II. Commencement and duration of the lease

The lease contract commences at the time of the driver's signing of the delivery certificate for the vehicle. If this date is missing and if there are disputes with regard to the commencement date of the contract, the date of registration on the registration certificate will apply as the commencement date of the lease contract.

The lease contract is concluded for a specific number of months and a maximum number of kilometres. Without prejudice to the right to premature termination of MHC MOBILITY, the lease automatically terminates on the fixed end date of the lease, being the commencement date of the lease plus the duration of the contract, even if the maximum number of kilometres was not reached at that time.

MHC MOBILITY can terminate the lease contract early when the maximum number of kilometres agreed in the Special Terms and Conditions has been reached, even if the fixed end date of the lease contract has not yet been reached, provided it observes a 30-day cancellation period. In that case, the customer owes the fees as stipulated in the articles 'Termination of the contract' and 'Return of the vehicle' below. The maximum number of kilometres, the commencement date and the

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duration of the lease are specified for each vehicle in the order form, quotation or offer.

Article III. Delivery of the vehicle

The customer receives the vehicle from the supplier in the name of and on behalf of MHC MOBILITY. Upon receipt of the vehicle, the customer signs the delivery certificate, which unconditionally establishes that the vehicle corresponds to the order, quotation or offer and is in perfect condition. This document confirms that the delivery is compliant and therefore means the unconditional acceptance by the customer. Should the customer accept the vehicle without signing the delivery certificate, it is assumed that the delivery has been accepted and has taken place without reservation.

As soon as the customer signs the delivery certificate, he is responsible for the partial non-delivery, the non-compliant delivery and/or the vehicle not being used. The aforementioned situations do not justify deferment or suspension of payment of the lease fee by the customer.

The customer is responsible for the vehicle and all documents entrusted to him, such as the registration certificate, certificate of conformity, service booklet, green insurance certificate, revenue stamp, transport permit etc. If those documents were to disappear, the customer undertakes to immediately report this to MHC MOBILITY and to take the measures requested by MHC MOBILITY for obtaining duplicates. The damage, costs and any depreciation of the vehicle resulting from the loss of these documents are borne by the customer.

If the vehicle is not delivered on the scheduled date, the commencement of the lease contract will be delayed until the date of effective delivery, without the customer being able to exercise any recourse against MHC MOBILITY for that delay.

From the date of delivery, the customer bears the exclusive risk with regard to the possession, use and storage of the vehicle.

If the customer cancels the order between the time of order and the time of delivery of the vehicle, or if the customer refuses to receive the ordered vehicle within a period of 14 days after delivery, MHC MOBILITY has the right, automatically and without notice of default, to terminate the lease contract to the detriment of the customer and to charge the customer for all costs associated with the cancellation of the order, with a flat-rate minimum (damage) compensation for loss of profit that amounts to 20% of the catalogue value of the vehicle. Higher damage compensation can be claimed if there is reason to do so and if the damage is proven. Any payment by MHC MOBILITY of taxes, levies and administrative costs must always be reimbursed by the customer in addition to the fixed damage compensation.

Article IV. Use of the vehicle

The customer will take good care of the vehicle in accordance with its nature and purpose.

The vehicle must be registered in Belgium.

The customer is not permitted to make technical changes to the vehicle without the prior written permission of MHC MOBILITY; this also applies to the fitting of accessories other than those listed in the lease contract and to the placing of advertising in any way whatsoever. If MHC MOBILITY agrees, all accessories become the property of MHC MOBILITY automatically and without compensation.

The customer must immediately pay all fines for the vehicle imposed by both national and foreign authorities. The customer indemnifies MHC MOBILITY for violations and crimes involving the vehicle. MHC MOBILITY may send all fines and fees to the customer by post or by e-mail. At the customer's request, these fines may be sent directly to the driver of the vehicle. If a violation or crime has been committed involving the vehicle, the customer undertakes to inform MHC MOBILITY and the police within 48 hours of the full name and address of the driver. To this end, the customer will first provide MHC MOBILITY with all useful information and assures MHC MOBILITY that they have received the express and free permission of the driver to do so. This also means that MHC MOBILITY may pass on these personal data to the competent authorities and agencies for the investigation, criminal prosecution and penalizing of criminal offenses, as well as to facilitate the tasks of the police for road traffic and road safety, for the collection of the parking taxes, fines or fees, and other administrative tasks of the police.

In the event of repeated violations of provisions of the Road Code or other criminal provisions by the customer or the driver, MHC MOBILITY reserves the right to terminate the contract with immediate effect. The customer then owes a minimum (damage) compensation budgeted at 30% of the lease payment for the remaining part of the contract.

The customer is aware of the fact that the vehicle may be seized by the police in the event of a serious violation. If this should be the case, the customer owes all costs associated with this to MHC MOBILITY. In the event of confiscation of the vehicle by the court, the customer is obliged to fully indemnify MHC MOBILITY.

The customer is prohibited from using the vehicle or having it used: o for paid transport of passengers or goods or for giving driving lessons to others than family members residing in the household;

- o for vehicle competitions;
 - o by any person whomsoever under the influence of alcohol or drugs (including medications); o
- for illegal purposes;
- o for a use that deviates from the normal use according to the intention for the vehicle;
 - o for purposes that are contrary to the conditions of the compulsory liability insurance for motor vehicles;
 - o outside the insurance coverage area.

The customer undertakes to have the vehicle driven exclusively by people who have a valid driver's licence.

The customer undertakes to immediately notify MHC MOBILITY of any damage claim in writing.

MHC MOBILITY is not liable for damage caused by defects in the vehicle or poorly performed maintenance or repairs, nor is it liable for physical or material damage resulting from the use of the vehicle. This damage can be recovered from the supplier or the manufacturer of the vehicle, since MHC MOBILITY transfers the recovery rights to the customer as long as the lease runs.

MHC MOBILITY has the right to check whether the customer is using the vehicle correctly at any time. This means that MHC MOBILITY must have access at all times to inspect the vehicle, regardless of where the vehicle is located and without prior notice. The customer declares explicit agreement with this and extends full cooperation with this.

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If the odometer has become defective at any time, and it has been demonstrably impossible for the customer to offer the vehicle for immediate repair, the parties will make a plausible determination, on the basis of data that the customer can show,

as is reasonable and fair, for the number of kilometres that has not been recorded due to the defect. If no agreement can be reached, both parties accept the determination by an independent expert, in mutual consultation or, in the absence of agreement, to be appointed by the court.

MHC MOBILITY can request the current odometer reading at any time. The customer undertakes to acknowledge the number of kilometres on the odometer as correct, not to change or manipulate the odometer reading, and to report any faults with the odometer immediately to MHC MOBILITY and to have any faults repaired within 24 hours. The number of kilometres driven will be determined on the basis of the last known odometer reading.

Article V. Lease price

The lease price agreed in the order, quote or offer is based on the price level on the date of order, quote or offer. The lease price will be adjusted in accordance with the changes that occur for the following cost components after the quotation date: list price of vehicle, option prices, discount, interest rate, traffic tax, entry tax, other levies, insurance, fuel price, excise duties and other legal obligations.

The monthly lease price is calculated on the basis of the estimated number of kilometres per year to be driven by the customer. If the number of kilometres actually driven deviates by more than 10% from the number of kilometres estimated in advance by the customer, MHC MOBILITY has the right to adjust the lease price and/or the term retroactively to the actual circumstances. These new contract conditions are consequently presumed to be the same conditions as at the conclusion of the lease contract, and these conditions were therefore already applied to the expired contract period.

Upon termination of the lease contract, the number of kilometres actually driven that deviates from the agreed number of kilometres will be settled as specified in the quotation, order form or offer.

During the lease period, MHC MOBILITY is entitled, under the conditions to be specified below, to revise the lease price with regard to the following elements:

- insurance premiums: a premium changed by the insurer will be charged to the lease price on the effective date of that change;
- taxes, levies: in the case that taxes, levies, excise duties etc.

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are changed, this change will be charged in the lease price on the effective date thereof;

- if subsidies, discounts and/or investment premiums are granted by (tax) legislation, these accrue to the owner of the vehicle; after receiving the subsidy, discount and/or premium by MHC MOBILITY, the lease rates will be adjusted;
- in the event of changes to the cost component for maintenance and repairs;
- in case of changes to the specifications of the vehicle at the request of the customer or as a result of legal conditions;
- in the event of a change in the insured risk.

The customer cannot derive the right to prematurely terminate or dissolve the contract due to the implementation of a price change.

If a deposit has been contractually agreed, this deposit will apply for the entire duration of the lease contract, and the customer can claim repayment of such, after all claims under the lease contract have been fully paid to MHC MOBILITY. The deposit must be received before the order of the vehicle. The deposit has no influence on the calculation of the lease payment.

Article VI. Maintenance and repairs

MHC MOBILITY undertakes to have all vehicles serviced and to have the necessary repairs carried out, as necessary for the proper functioning of the vehicles. The customer shall ensure that the vehicle is regularly maintained in accordance with the maintenance schedule and the manufacturer's guidelines. The costs of maintenance, repairs, replacement of parts and tyres associated with the normal use of the vehicle, parts and accessories, as well as lubricants, coolant and interim oil replenishment, if the 'maintenance' component is included in the lease contract, will be borne by MHC MOBILITY, unless otherwise agreed.

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The following costs will in no case be borne by MHC MOBILITY (non-exhaustive):

- the costs for repairs as a result of:
 - * a lack of maintenance because the standards of the manufacturer, the maintenance booklet and/or the instructions of MHC MOBILITY have not been followed; * an accident;
 - * accessories not included in the lease contract;
 - * negligence, error or carelessness by the customer;

 - * use of fuel or additives that are not prescribed or authorized by the manufacturer or importer;
- the costs, repairs or maintenance due to technical changes to the vehicle;
- the costs for:
 - * correcting minor marks as a result of normal wear and tear; * repair of damage caused by goods that were transported in the vehicle.
- all other costs for using the vehicle, such as fuel costs, costs for storage and washing costs.

All repairs and maintenance, as well as tyre changes, must be done by a company designated by MHC MOBILITY (hereinafter referred to as 'dealer'). In so doing, account will be taken, where possible, of the customer's place of residence or lodging.

For repair work, permission must be obtained in advance from MHC MOBILITY in writing or by email.

In the event of damage caused with the vehicle, the customer is obliged to inform MHC MOBILITY within 48 hours and to submit all relevant documents as soon as possible.

If multiple non-recoverable claims occur within a period of 12 months, MHC MOBILITY is entitled to adjust the contract and the insurance premiums, or to terminate the contract early. MHC MOBILITY is then entitled to damage compensation of at least 30% of the remaining term of the contract because the customer is deemed liable for this early termination.

If the customer has to incur costs for maintenance and/or repairs abroad, permission must be given in advance by MHC MOBILITY. The customer may be required to pre-finance the cost price. The reimbursement of costs depends on the lease contract and

on condition that the invoice has been issued in the name of MHC MOBILITY. In the case that foreign repairs and maintenance would often occur, MHC MOBILITY has the right to adjust the maintenance price of the lease contract.

In the event that the repair or maintenance costs turn out to be disproportionate, MHC MOBILITY reserves the right to immediately terminate the lease contract.

MHC MOBILITY is not liable for the way in which a dealer performs his work, nor for any damage resulting from this for the customer.

If the customer does not collect the vehicle within 48 hours after it is reported ready for collection after work by dealer and/or MHC MOBILITY, MHC MOBILITY is entitled to charge any storage costs to the customer.

If the vehicle or one of its components has suffered technical damage due to abnormal use or an abnormal cause, MHC MOBILITY has the cause of the defect or damage determined by its technical department in an expert report, which will be forwarded to the customer. The damage is also estimated in that report. If the driver is held responsible, for example by driving without oil, MHC MOBILITY informs the customer in writing.

In the absence of a substantiated objection on the technical level within 14 working days, the customer is deemed to have accepted the aforementioned report, both as regards the decisions about the cause of the damage and the budget therefor. If the customer has lodged a timely and valid objection, the parties jointly appoint an expert and, in the absence of agreement, the court, with the assignment to determine the cause of the aforementioned damage to the vehicle and to estimate that damage.

Each party will fully cooperate with the investigation and respond within the set time limits, so that the damage for both parties does not increase, for example due to the long-term unusability of the vehicle.

Article VII. Insurances

For each vehicle, MHC BELGIUM obliges the customer to take out Civil liability insurance and a comprehensive insurance. In addition to this mandatory Civil liability insurance and comprehensive insurance, the client may freely choose to take out legal assistance insurance and physical accident insurance for drivers/passengers.

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MHC MOBILITY makes available to the customer the text of the policy conditions applicable for MHC MOBILITY (Civil liability insurance, Assistance, any driver's insurance, legal assistance and Comprehensive insurance).

The customer may authorize MHC MOBILITY to take out insurance in the name of and at the expense of the customer.

In addition to the premium for the compulsory Civil liability insurance and comprehensive insurance, the other insurance premiums can also be included in the lease contract.

The customer acknowledges that he has received the policy conditions, has taken note of them and has accepted them. Furthermore, the customer accepts that the insurer can unilaterally change the policy conditions, including the premiums, after informing the customer of this in writing. The customer also declares that no insurer has refused or terminated insurance for the customer or accepted such under special conditions. Finally, the customer undertakes to comply strictly with the insurance conditions, e.g. in order to prevent the policy from being suspended or expiring.

If the customer privately concludes compulsory Civil liability insurance, this must be done for the duration of the lease contract and before the vehicle is put into use.

In this case, the customer will submit the policy and/or proof of payment of the premiums upon simple request from MHC MOBILITY.

If the customer fails to take out this insurance, MHC MOBILITY has the right to take out insurance in the name and on behalf of the customer, and the customer will indemnify MHC MOBILITY against all obligations and consequences that might ensue.

Article VIII. Fuel

A fuel card can be provided in the contract.

Article IX. Replacement vehicle and interim vehicle

If the lease contract provides for a replacement vehicle, MHC MOBILITY will make a replacement vehicle available to the customer for all repairs and/or theft that make the vehicle unusable for longer than 24 hours. The transport costs for delivering the replacement vehicle in a country other than Belgium are free if the customer has taken out international breakdown assistance in the lease contract.

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Kilometres travelled with the replacement vehicle will be settled as specified in the lease contract.

After the vehicle has been repaired, the customer informs MHC MOBILITY immediately that the replacement vehicle is available again. In the event of non-compliance with this provision, the extra days of the replacement vehicle will be charged at the current rental rate.

Pending the delivery of the lease vehicle, MHC MOBILITY can make an interim vehicle available to the customer.

Article X. Assistance on the road

The customer gives permission to MHC MOBILITY, which accepts, to take out assistance insurance and breakdown assistance in the customer's name and on the customer's behalf. The customer declares to have taken note of the insurance conditions and to have accepted them.

Article XI. Title

The vehicle is and remains the property of the Financer with which MHC MOBILITY has entered into a contractual obligation for the vehicle in question. The customer is not authorized to alienate, pledge or otherwise encumber the vehicle with any right whatsoever. The same applies with respect to removable components of the vehicle.

The customer is not free to change the nature, intended use or layout of the vehicle. The fitting of a tow bar is only permitted with the permission of MHC MOBILITY. Upon termination, only those accessories may be removed whose removal does not cause damage. Any repairs, maintenance costs, installation and disassembly costs and removals, as well as any damage resulting from fitting accessories, will be borne by the customer.

MHC MOBILITY is not obliged to pay any compensation for accessories that are not removed and/or possessions left in the vehicle for whatever reason.

The customer immediately warns MHC MOBILITY if the vehicle is stolen, damaged or claimed, the vehicle is involved in an incident with damage, a third party wholly or partially seizes or takes conservative measures for the vehicle.

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If third parties wish to assert rights or take measures with respect to the vehicle, the customer or the driver will immediately show these third parties that they are not the owner of the vehicle.

MHC MOBILITY has the right to take all measures it deems necessary to safeguard its rights. The customer hereby authorizes MHC MOBILITY to take these measures on his behalf. The costs of the measures to be taken are borne by the customer.

Article XII. Return of the vehicle

At the end of the lease, or at the termination of the lease, the customer must also return with the vehicle the keys and all documents and accessories that were present in the vehicle at the time of delivery at the place determined at the location by MHC MOBILITY. If he does not return these documents and/or accessories when returning the vehicle, the customer is liable for all damage and costs borne by MHC MOBILITY as a result of the loss of the documents and/or accessories.

In the event of delivery to another location, the customer is liable for the vehicle until such time as it has reached the location determined by MHC MOBILITY.

In the event that at the end of the lease or at any other time when MHC MOBILITY is forced to reclaim the vehicle, the vehicle is not returned within a period of 5 days, MHC MOBILITY or its authorized representative is entitled to take back the vehicle without any formality and without prejudice to its other rights, wherever the vehicle may be. The costs of this are borne by the customer. In addition, the customer owes damage compensation for the use of the vehicle for that period, equal to the amount of the monthly lease price, with each started period being due in its entirety. Until the date on which the vehicle is taken back by MHC MOBILITY, the provisions of the lease contract and these terms and conditions remain applicable.

The vehicle must be returned in good and tidy condition and undamaged.

MHC MOBILITY is entitled to charge the customer the costs of the depreciation caused by damage that is not covered by insurance or by careless management (except for normal wear and tear) and that is determined when the vehicle is returned at the end of the lease.

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The customer may remove any spare parts, equipment, accessories and advertising built in by him, as long as those elements do not result in damage or depreciation in the event of removal. MHC MOBILITY is not liable for damages if these accessories or equipment are still present in the vehicle at the end of the lease.

Article XIII. Severance

The rights and obligations arising from the lease contracts concluded prior to the termination of the general terms and conditions, as well as the rights and obligations deriving for the parties from these general terms and conditions, shall continue to exist in the event that several lease contracts are in effect until the time that all the lease contracts are terminated.

In the following cases, MHC MOBILITY is automatically and without notice entitled to terminate the lease contract and all other lease contracts concluded with the customer and to take back the vehicle(s), the costs of which will be borne by the customer:

- late payment of lease instalments;
- non-performance or non-compliance with one of the provisions of the lease contract and/or these terms and conditions;
- request for deferment of payment or request for judicial reorganization, bankruptcy, protest or attachment against the customer;
- dissolution of the company-customer;
- cancellation, suspension or nullification by the insurance company of one of the contracts;
- death of the (natural person) customer;
- depreciation of the guarantees and securities provided;
- definitive and total destruction of the vehicle;
- settling abroad by the customer;
- the unmanageability of the company-customer, e.g. in the event of the death of the manager of a one-person BVBA;
- effective or imminent violation of property rights to the material due to claims from third parties.

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Terminating one or more elements of the lease contract is only possible with a flat-rate severance compensation that amounts to 30% of the remaining compensation for that component. In the event of severance, the customer owes the payment of a lump sum compensation amounting to 6 months' rent with a minimum of € 750.

Article XIV. Payment

The customer pays the price agreed in the lease contract and the other costs that are at his expense under this agreement. These payments are made by direct debit. The monthly payments are paid for the month to which they apply. The invoice for the monthly payment is prepared and dated in the month prior to the month to which the lease amount relates, with the exception of the invoicing for the first lease period. All other amounts outside the monthly rental price are also invoiced with the following monthly lease invoice.

In the event of late payment of the amount due by the customer, MHC MOBILITY is entitled automatically and without prior notice to default interest of 1% per month up to the day of full payment as well as a fixed compensation equal to 10% (with a minimum of € 100.00) of the unpaid amount.

The customer is not entitled to suspend any payments with an appeal for compensation or set-off.

The fact that the vehicle cannot be used for one reason or another does not affect the payment obligation.

The fact that the payment may be made through a third party does not relieve the customer of his contractual liability with regard to the obligations included in the contract.

If several (legal) persons act as customers, each of them is jointly and severally liable for the payment of the lease payment, as well as for the costs and/or damage resulting from improper fulfilment of the contract.

Article XV. Transfer of rights, compensation & security deposits

Cash, security deposits or guarantees that have been given to MHC MOBILITY as collateral do not generate interest. Security deposits, of whatever nature, will

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only be returned to the customer after he has fully met all his obligations.

Article XVI. Liability

The customer indemnifies MHC MOBILITY for all claims filed against it in connection with the possession or use of the vehicle.

MHC MOBILITY is in no way liable for damage, and therefore never obliged to pay for it, suffered by the customer or third parties and caused by the customer's use of or the availability of the vehicle. MHC MOBILITY is also never liable for compensation for commercial damage or damage due to loss of income. The customer indemnifies MHC MOBILITY against claims from third parties in this regard.

MHC MOBILITY is, but explicitly not exclusively, liable for:

- non-compliance with the guidelines for use and maintenance of the vehicle, the insurance conditions and the procedures prescribed by MHC MOBILITY;
- the late payment of taxes and premiums, including insurance premiums,
- consequences of violations of traffic regulations; - damage costs as a result of driving under the influence.

Article XVII. Force Majeure

If MHC MOBILITY is prevented from performing the contract due to a non-attributable shortcoming, it is entitled to terminate the contract without judicial intervention by means of a registered letter or to suspend its obligations under the contract until the relevant force majeure has ceased to exist, without MHC MOBILITY being obliged to pay any compensation.

A shortcoming is in any case not attributable to MHC MOBILITY if it is caused by an error, negligence or negligence on the part of the importer, manufacturer, supplier, restrictive government measures, strike, lack of staff, damage to the vehicle between the time of closing the contract and the time of delivery.

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Article XVIII. Theft

In the event of theft, the customer is obliged to immediately inform MHC MOBILITY.

In the event of theft, loss, personal injury, vandalism and (attempted) burglary, the driver must always have an official report and/or police report drawn up and, if necessary, provide MHC MOBILITY with all car keys, documents and removable parts of audio, security and communication equipment to limit burglary and theft. The customer is liable for the consequences of late or incomplete action.

Final loss due to theft or misappropriation of the vehicle, or in the event of such (collision) damage, that, in the opinion of MHC MOBILITY, recovery is not economically or technically possible, ends the lease contract. In the event of damage and theft, the lease contract ends on the date of the determination of the final loss; in the event of embezzlement, the lease contract ends on the day the car is embezzled.

Article XIX. Final provisions

If any provision of these terms and conditions should be void, the terms and conditions otherwise remain in force, and the provision in question would be replaced by a provision that approximates the original intention of that provision as much as possible.

Belgian law applies to the lease contract and generally to the relationship between MHC MOBILITY and the customer.

Any disputes will be submitted to the competent court. This is the judge of the district where MHC MOBILITY is established.

MHC MOBILITY may also take the measures it deems necessary for the protection of its rights itself, at the expense of the customer. The customer hereby authorizes MHC MOBILITY to take these measures, as applicable in the name and at the expense of the customer.

The customer will promptly inform MHC MOBILITY in writing of any address changes.

MHC MOBILITY will treat the customer's registered data confidentially and carefully and safeguard the privacy of the customer in that regard.

MHC MOBILITY will only use and process these data:

1. for concluding and executing agreements concerning the products and services that it offers and other closely related agreements;
2. if it has a legitimate interest in this, such as good business operations and advertising and direct marketing purposes;
3. when it is legally obliged to do so.

MHC MOBILITY will not make the customer's data it has registered available to unauthorized persons without the prior written consent of the customer, except to the extent that it is required to do so by law or because it is necessary for a specific reason.

Personal data:

MHC MOBILITY will treat the customer's registered data confidentially and carefully and safeguard the privacy of the customer in that regard.

MHC MOBILITY will not make the customer's data it has registered available to unauthorized persons without the prior written consent of the customer, except to the extent that it is required to do so by law or because it is necessary for a specific reason.

MHC MOBILITY will guarantee that the systems it uses are protected against access to data that can be traced to persons by persons not authorized for that purpose, as well as against loss and against unlawful processing of that data. The customer has the right to object to the use of the data for direct marketing purposes.

What your personal data are used for:

for concluding and executing agreements concerning the products and services that it offers and other closely related agreements;

if it has a legitimate interest in this, such as good business operations and advertising and direct marketing purposes;

when it is legally obliged to do so;

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within the framework of the Fine Management System (cf. Article IV), if the customer gave his consent.

For handling your requests, by ourselves or by others involved in the handling.

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For contacting you, for customer satisfaction research or market research, or in connection with certain transactions.

To support products or services that you have purchased from us.

Your options

If we collect data from you, you can let us know that you do not want it used for further marketing contacts.

At the explicit request of the customer, the complete privacy statement can be provided.

MHC MOBILITY will guarantee that the systems it uses are protected against access to data that can be traced to persons by persons not authorized for that purpose, as well as against loss and against unlawful processing of that data. The customer has the right to object to the use of the data for direct marketing purposes.

The customer acknowledges that correspondence via e-mail is accepted.

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